



SERVICE



BULLETIN

TO: ALL AUTHORIZED WARRANTY SERVICE ACCOUNTS

BULLETIN #: DSB-1027

DATE: DECEMBER 2013

SUBJECT: USE OF BAR CODE SERIAL NUMBERS ON WARRANTY CLAIMS

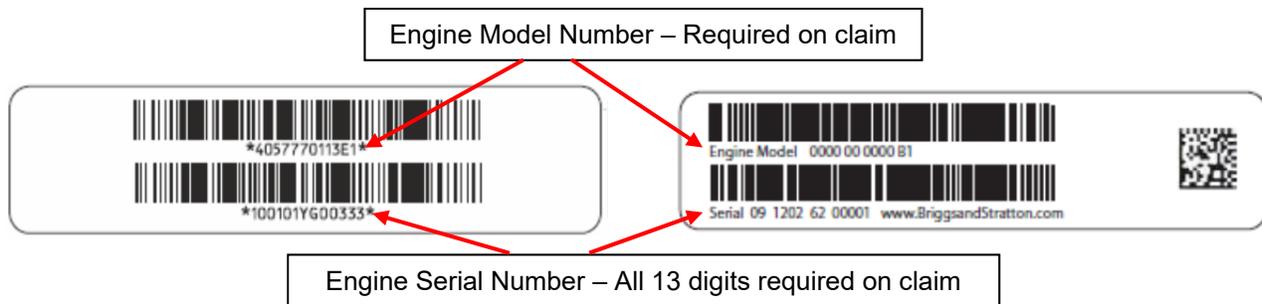
MODELS: ALL ENGINE MODELS

This bulletin affects ()

- ENGINE
- EQUIPMENT
- BOTH

Effective January 1, 2014, all Briggs & Stratton engine warranty claims will require the full engine serial number as shown on the engine bar code label, along with the engine model number that is either printed on the label or stamped/etched onto traditional engine components.

Page 1 and page 2 show several representations of bar code labels used on Briggs & Stratton engines. Other variations may be encountered, but the general principle is the same. **IMPORTANT NOTE:** Although they may be present on the labels, do not enter the asterisks or spaces on the warranty claim form.



The versions above are dual-bar labels, which include both the 12-digit model-type-trim and the 13-digit serial number. Use both of these when completing the warranty claim form.

Engine Serial Number – All 13 digits required on claim
Obtain stamped/etched model number from engine



The versions above are single-bar labels, which contain only the 13-digit serial number. To complete a warranty claim when a single-bar label is encountered, use the serial number from the label along with the stamped/etched model-type-trim located on traditional engine components.

If for some reason you are unable to provide the 13-digit serial number, please include an explanation on the warranty claim.

BRIGGS & STRATTON
Distribution Sales & Customer Support